



Ballinderreen Community Childcare and Education

CODE OF CONDUCT

In early years services we all have our roles and responsibilities regarding our behaviour towards others including the parents of the children we care for. In our service the parents also have responsibilities regarding their behaviour towards the children, workers, volunteers and students in the setting. We expect parents to support the respectful ethos of our service by setting a good example in their own speech and behaviour towards all members of our childcare service.

Everybody in the service must be valued, respected and their involvement in the daily lives of the children be recognised.

Parents of children involved with our work are also informed of our guidelines, Policies and Procedures.

The following guidelines set out the expected behaviour of Parents/guardians and other persons that may collect or drop off a child to our service:

- Never discuss other parents or children in front of the children.
- Inappropriate social conversations are not permitted on the premises.
- Refrain from bringing family pets/dogs into the services premises or grounds (even if on a lead).
- Parents should be courteous to other parents, staff and children.
- Parents must supervise their children on our premises when collecting children or visiting the service.
- Parents must supervise their children inside the building and around the grounds once their child has been collected.
- Parents should direct any comments or complaints to the Manager and we will aim to resolve any problems following our complaints policy.
- Parents should correct their own child's behaviour, especially in public where it could otherwise lead to conflict, aggressive or unsafe behaviour.
- Parents should respect the pre-school environment, including keeping the pre-school tidy by not littering.
- Parents should be aware that drop off and collection time is a very busy time and there is limited time for engaging with staff who are still in their work environment caring for the children who are still in the service, if you wish to discuss something with a staff member then please make an appointment.
- Parents should only park in the car park spaces provided when delivering and collecting children from pre-school.





In order to support a peaceful and safe pre-school environment, our service cannot tolerate:-

- Disruptive behaviour which interferes with the operation of the service.
- The use of loud and/or offensive or racist language or displaying temper.
- Threatening harm or the use of physical aggression towards another adult or child. This includes approaching someone else's child in order to discuss or chastise them and physical punishment against your own child on our premises.
- Damaging or destroying our property.
- Abusive or threatening emails, phone or social network messages
- Smoking and consumption of alcohol or other drugs or accessing our premises whilst intoxicated.
- If your child is going on holidays or will be absent for any reason please advise us as soon as possible.
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The above behaviours on our premises will be reported to the Manager and may result in the prohibition of an offending adult from entering our grounds or premises in order to safeguard our service and our pre-school community.

I agree to follow this Code of Conduct for Parents for Ballinderreen Community Childcare and Education Centre.

Signed:
Print Name:
Date:

